DMV Oregon Dealer Services

Weekly Processing Report

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

Oregon Dealer Services Daily Report	
Week of: 8/12/2024	
Location/Task	Working On
Mail	8/8/2024
Responses	7/30/2024
Expedite	8/9/2024
Inbox (Email)	8/8/2024
HQ (Mailed In)	7/23/2024
EVR (Error Queue)	7/24/2024
Bend DSC	7/19/2024
BVTN DSC	Inactive (Temporary)
HQ DSC	8/9/2024
SE PTLD DSC	8/6/2024
N Salem DSC	8/9/2024
Medford DSC	8/8/2024

Using this report, you can estimate the status of the transactions in our processing queue.

- **Date Working On** the date transactions received that we are currently processing at each identified **Location/Task**:
 - Mail current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
 - o **Responses** correspondence and missing requirements received
 - o **Expedites** dealer expedited title request that received special handling
 - o **Inbox (Emailed)** emails received from Dealers
 - o HQ (Mailed In) received date for transactions currently being processed
 - EVR (Error Queue) transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
 - o **DSC –** Dealer Service Center transactions received and processed at DSCs