## **DMV Oregon Dealer Services**

## **Weekly Processing Report**

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

Oregon Dealer Services Daily Report	
Week of: 8/19/24	
Location/Task	Working On
Mail	8/16/24
Responses	8/2/24
Expedite	8/14/24
Inbox (Email)	8/16/24
HQ (Mailed In)	7/26/24
EVR ( Error Queue)	7/31/24
Bend DSC	7/25/24
BVTN DSC	Inactive (Temporary)
HQ DSC	8/16/24
SE PTLD DSC	8/9/24
N Salem DSC	8/9/24
Medford DSC	8/16/24

Using this report, you can estimate the status of the transactions in our processing queue.

- **Date Working On** the date transactions received that we are currently processing at each identified **Location/Task**:
  - Mail current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
  - o **Responses** correspondence and missing requirements received
  - o **Expedites** dealer expedited title request that received special handling
  - o **Inbox (Emailed)** emails received from Dealers
  - o HQ (Mailed In) received date for transactions currently being processed
  - EVR (Error Queue) transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
  - o **DSC –** Dealer Service Center transactions received and processed at DSCs