DMV Oregon Dealer Services

Weekly Processing Report

This report shows the status of transaction processing by the DMV Oregon Dealer Services:

| Oregon Dealer Services Daily Report | |
|-------------------------------------|----------------------|
| Week of: 11/25/2024 | |
| Location/Task | Working On |
| Mail | 11/21/2024 |
| Responses | 11/15/2024 |
| Expedite | 11/22/2024 |
| Inbox (Email) | 11/22/2024 |
| HQ (Mailed In) | 11/8/2024 |
| EVR (Error Queue) | 11/10/2024 |
| Bend DSC | 11/22/2024 |
| BVTN DSC | Inactive (Temporary) |
| HQ DSC | 11/22/2024 |
| SE PTLD DSC | 11/22/2024 |
| N Salem DSC | 11/22/2024 |
| Medford DSC | 11/21/2024 |

Using this report, you can estimate the status of the transactions in our processing queue.

- **Date Working On** the date transactions received that we are currently processing at each identified **Location/Task**:
 - Mail current work just received via mail (USPS, UPS, FedEx, DHL), opening and date stamping
 - o Responses correspondence and missing requirements received
 - Expedites dealer expedited title request that received special handling
 - o **Inbox (Emailed)** emails received from Dealers
 - o HQ (Mailed In) received date for transactions currently being processed
 - EVR (Error Queue) transactions being processed that error out in the EVR cycle (approximately 15% of all EVR transactions)
 - o **DSC –** Dealer Service Center transactions received and processed at DSCs